



GET CONNECTED.
GET HELP.

211

211 WNY

Your connection to local resources to help meet your needs

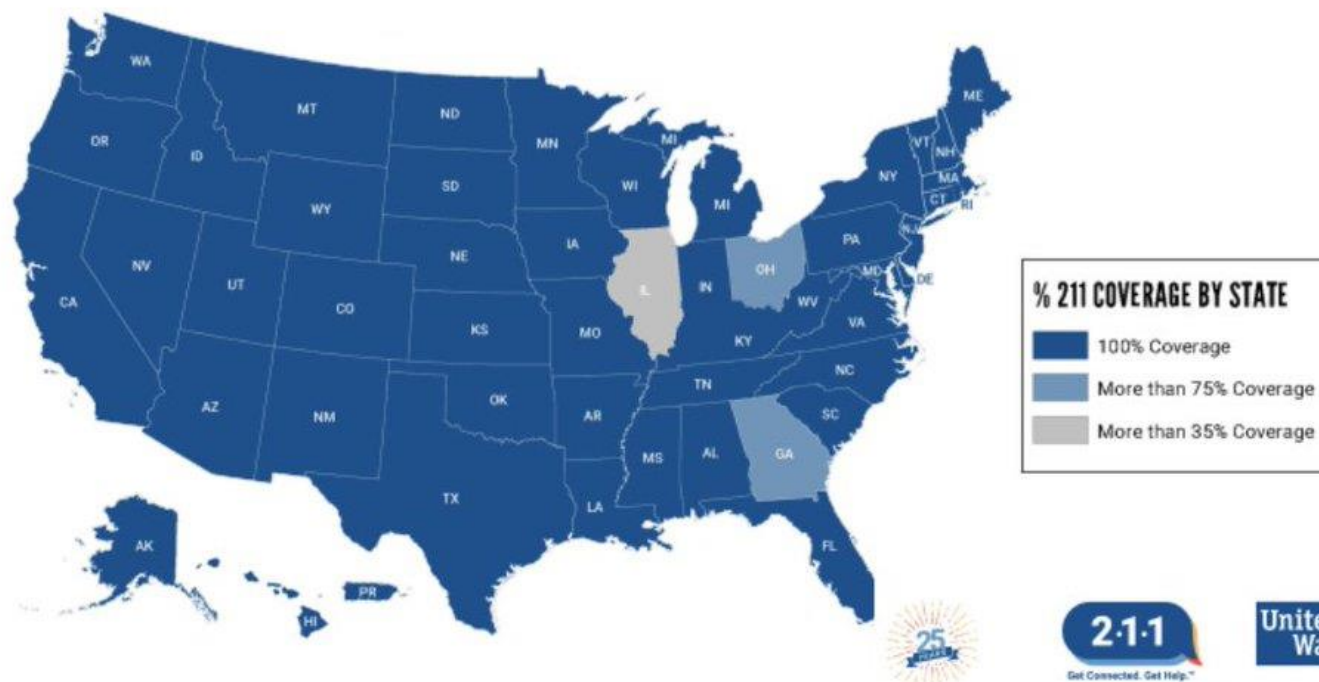
What is 211?

- 211 provides one point of access to the community's full range of social, health and government services.
- 211 is personal and confidential.
- 211 covers **all** of New York State and 99% of the US.
- 211 is an easy to remember phone number.
- 211 is a real person who will listen to your situation and help you find a solution!

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96% U.S. Population Coverage



Who is 211 WNY?



Where are we?



How are we funded?



Who's answering the phone?

What happens when you call?

Menu

Live person

Conversation

Questions

Discuss

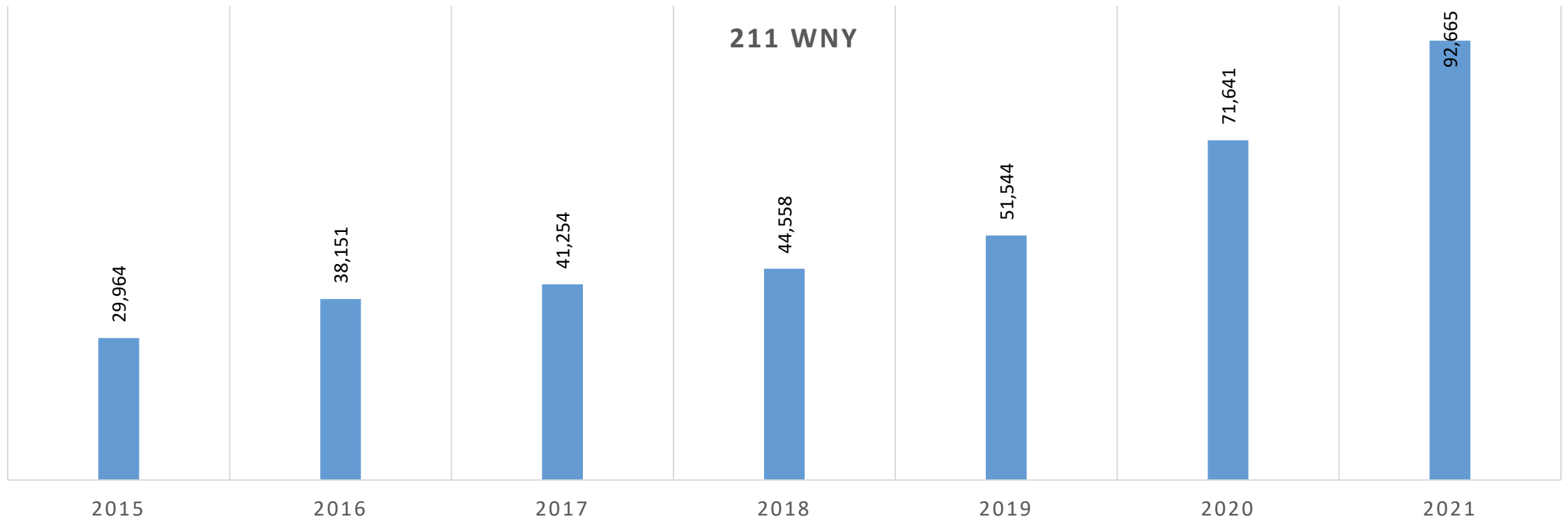
What kind of help?

- Individual and family counseling
- Support groups
- Health services
- Food pantries
- AIDS/HIV treatment
- Family violence programs
- Financial management
- Emergency housing
- Disaster response and recovery
- Substance abuse services
- Parenting education
- Child care and camps
- Services for persons with disabilities
- Education and training opportunities
- Bereavement
- Schools, civic & faith organizations
- Legal services
- and more

Specialized Connections/Contracts

- Free Tax Prep
- Summer Lunch
- WNY Holiday Toy Program
- Code Blue
- Caregiver Project
- 211 Legal Line
- Transportation Assistance
- Food Delivery
- ECDOH COVID+ Placement
- ECDSS Afterhours Homeless Placement Program
- Disaster Response

Historical Contact Data



Collaborative community care. All in one place.

We are fundamentally transforming the landscape of health + social care by changing the way communities share resources and information.





We set out to develop the future

CBO cross coordination leads to better community care.

- ✓ Community members inputted 1 time only
- ✓ Cross-agency access + connection
- ✓ No silos or duplicate steps for CBOs
- ✓ Improve time and cost efficiency
- ✓ More effective and wholistic data
- ✓ Easier reporting for grant milestones

Taking steps toward the future

- ✓ Expanding across WNY
- ✓ 48 agencies
- ✓ Nearly 300 licensed users
- ✓ Over 11,400 records created and growing



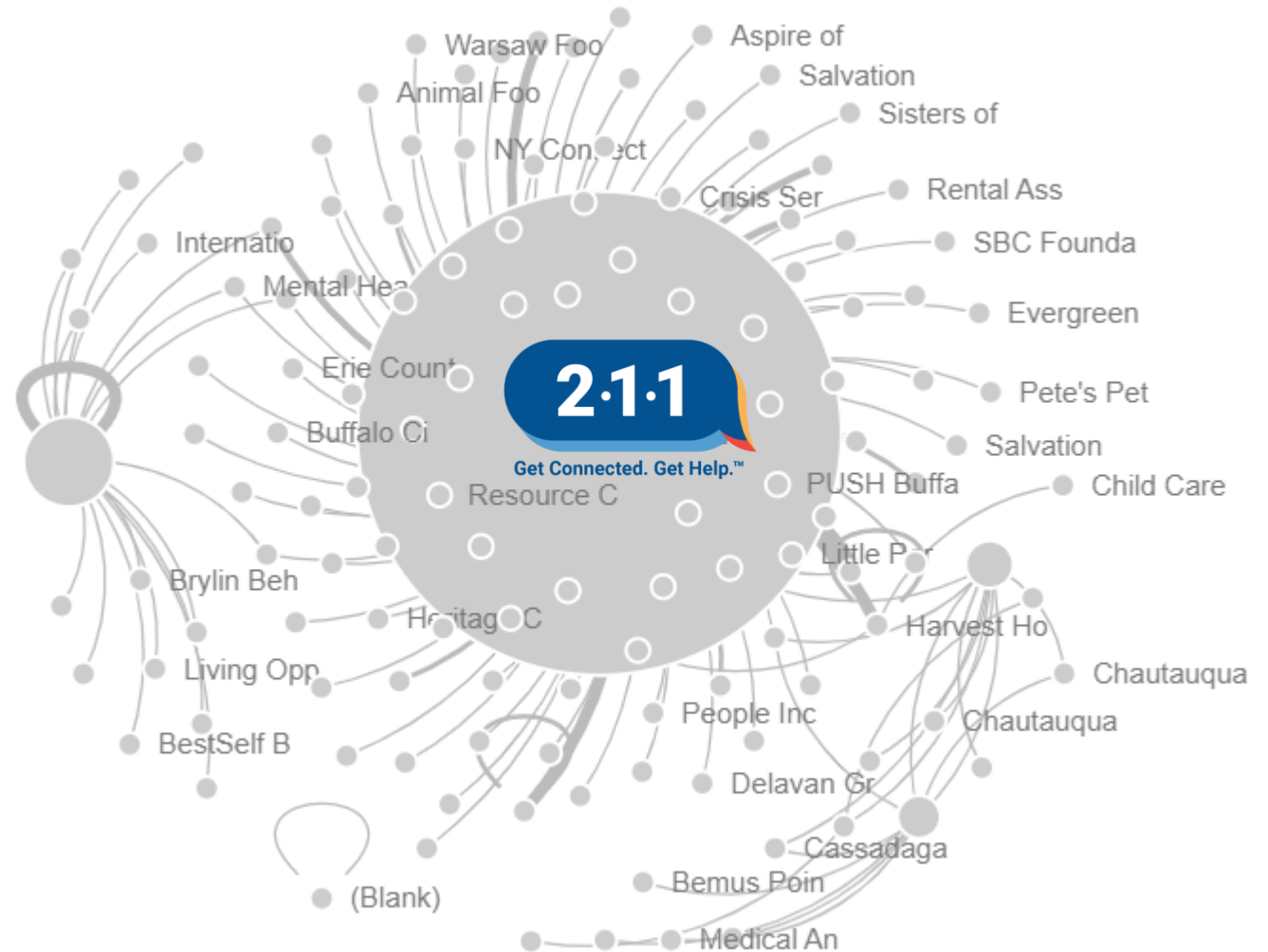


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How can you connect?



PHONE CALL



TEXT



SOCIAL
MEDIA




WEBSITE



EMAIL

www.211wny.org



Get Connected. Get Help.™


Need Help? Dial 2-1-1
1.888.696.9211


[GET HELP](#) [GET INVOLVED](#) [WHO WE ARE](#) [OTHER RESOURCES](#) [CONTACT](#)

Get Connected.
Get Answers.


Dial 2-1-1
24/7 x 365

Find Resources





211 WNY is your free and confidential link to health and human services.
Every day, across Western New York, people just like you are looking for help.
211 WNY is here 24 hours a day, 7 days a week.



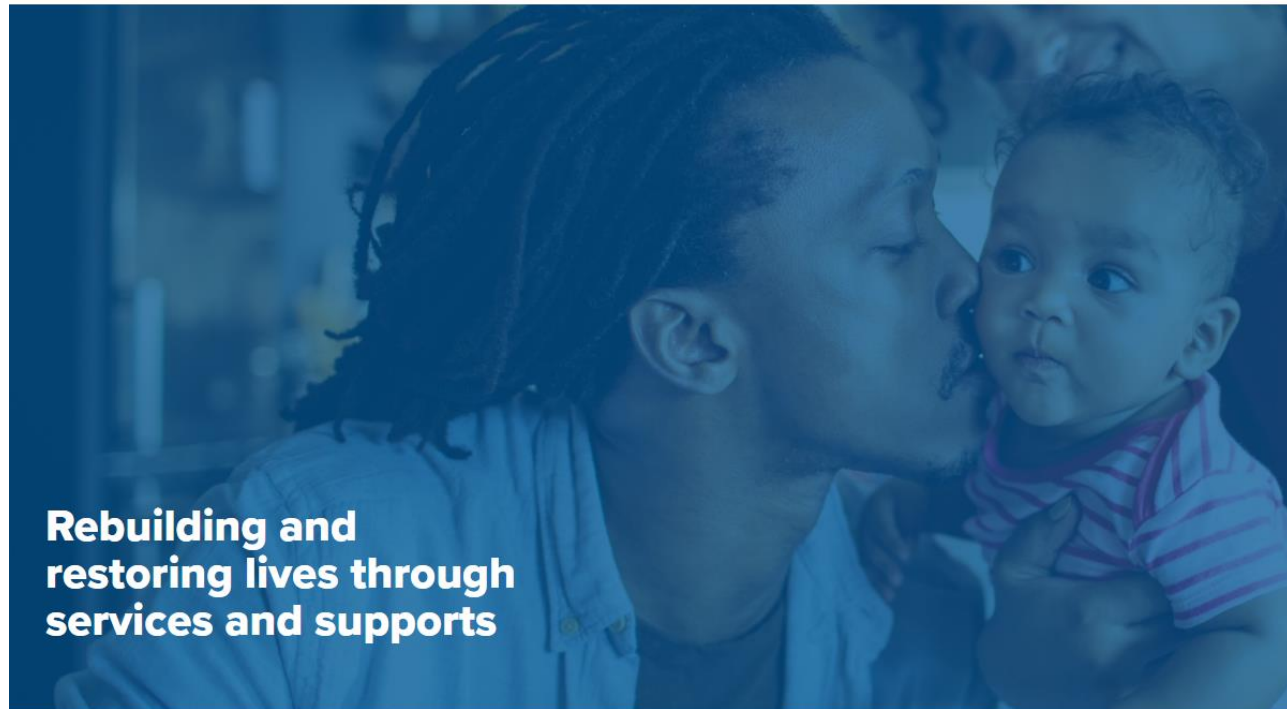
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WNY Reentry Website



ABOUT ▾ SERVICE LINK STOP ▾



Rebuilding and
restoring lives through
services and supports

The logo for 211VETS. The numbers '211' are in red, and the word 'VETS' is in blue. The letter 'V' is large and blue, with the '211' to its left. The letters 'E' and 'T' in 'VETS' have red horizontal bars through them.

211VETS

24-7 CENTRAL REFERRAL SERVICE
for WNY Veterans & Military Families



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Thank you